



SOFTTECH

A COMPANY PROFILE OF

IA SOFTTECH SDN. BHD.

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About Company



IA SoftTech Sdn Bhd is a leading IT solutions provider specializing in system integration, managed services and end-to-end IT solutions. With a strong presence in cloud computing, cybersecurity, software development, IT infrastructure and defence systems, we deliver cutting-edge technology to enterprises and government sectors.

We believe in driving innovation and empowering businesses with transformative IT solutions. Our team of highly skilled professionals works closely with clients to understand their unique challenges and deliver tailored solutions that optimize operations, enhance security and promote digital growth.

As a trusted IT partner, we leverage our strategic alliances with global technology giants to bring world-class solutions to local and international markets. We continually invest in research and development, as well as talent development, to stay ahead of technological advancements and provide cutting-edge solutions to our clients.

Values We Hold



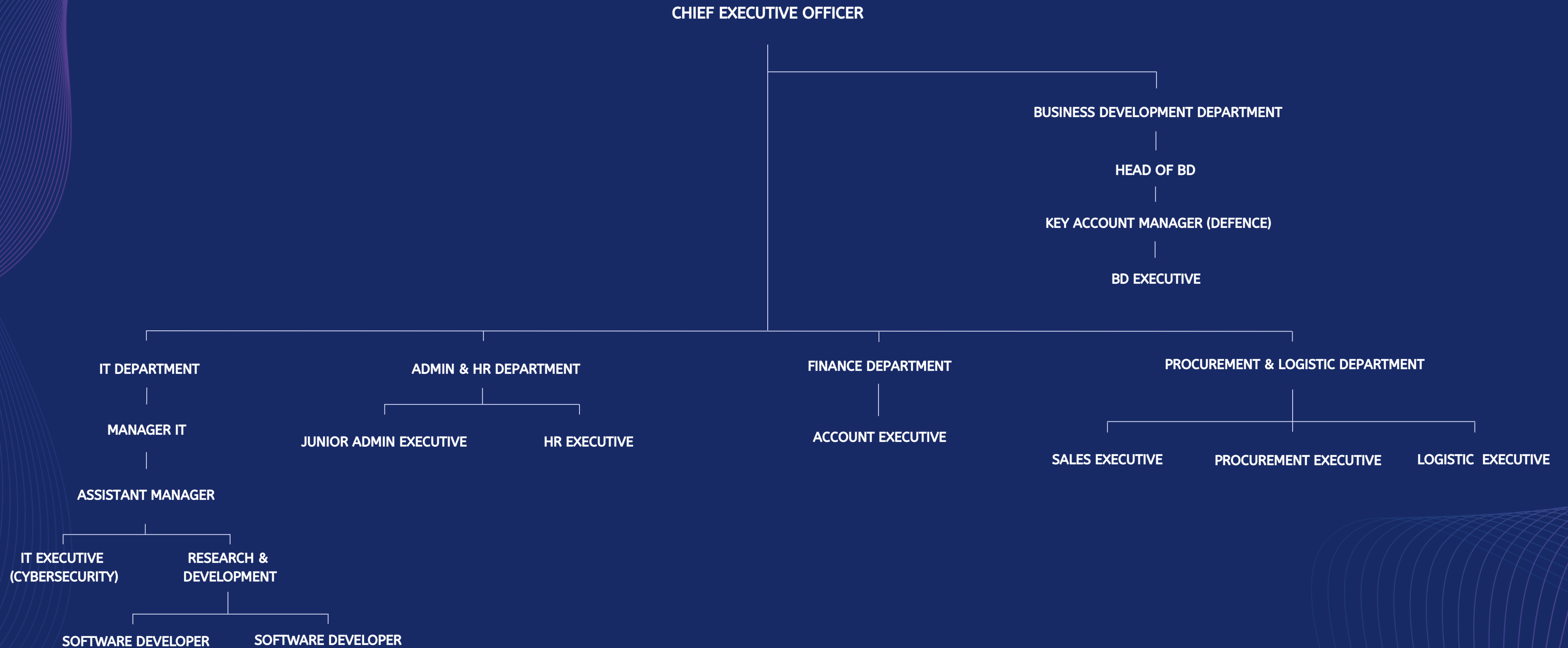
Vision

Our vision is to be the leading IT solutions provider in Asia, driving digital transformation through innovation, excellence and strategic partnerships.

Mission

Our mission is to expand our footprint across Asia while establishing a dominant presence in the domestic market. Through innovation, strategic partnerships and a commitment to excellence, IA SoftTech Sdn Bhd aims to be the preferred IT solutions provider in the region.

Organization Chart




Business Focus



We focus on empowering public sector and enterprise clients through smart, scalable, and secure digital solutions. Our goal is to help organizations modernize their systems, streamline operations, and achieve measurable impact through technology.

With a proven track record in government and enterprise projects, IA SoftTech delivers comprehensive end-to-end IT services, ranging from system development and integration to digital transformation consulting and long-term support.



Our Services



END-TO-END IT SOLUTIONS

Delivering comprehensive IT strategies and solutions.

IT CONSULTING

Offering expert advisory services for IT infrastructure and digital transformation.

MANAGED SERVICES

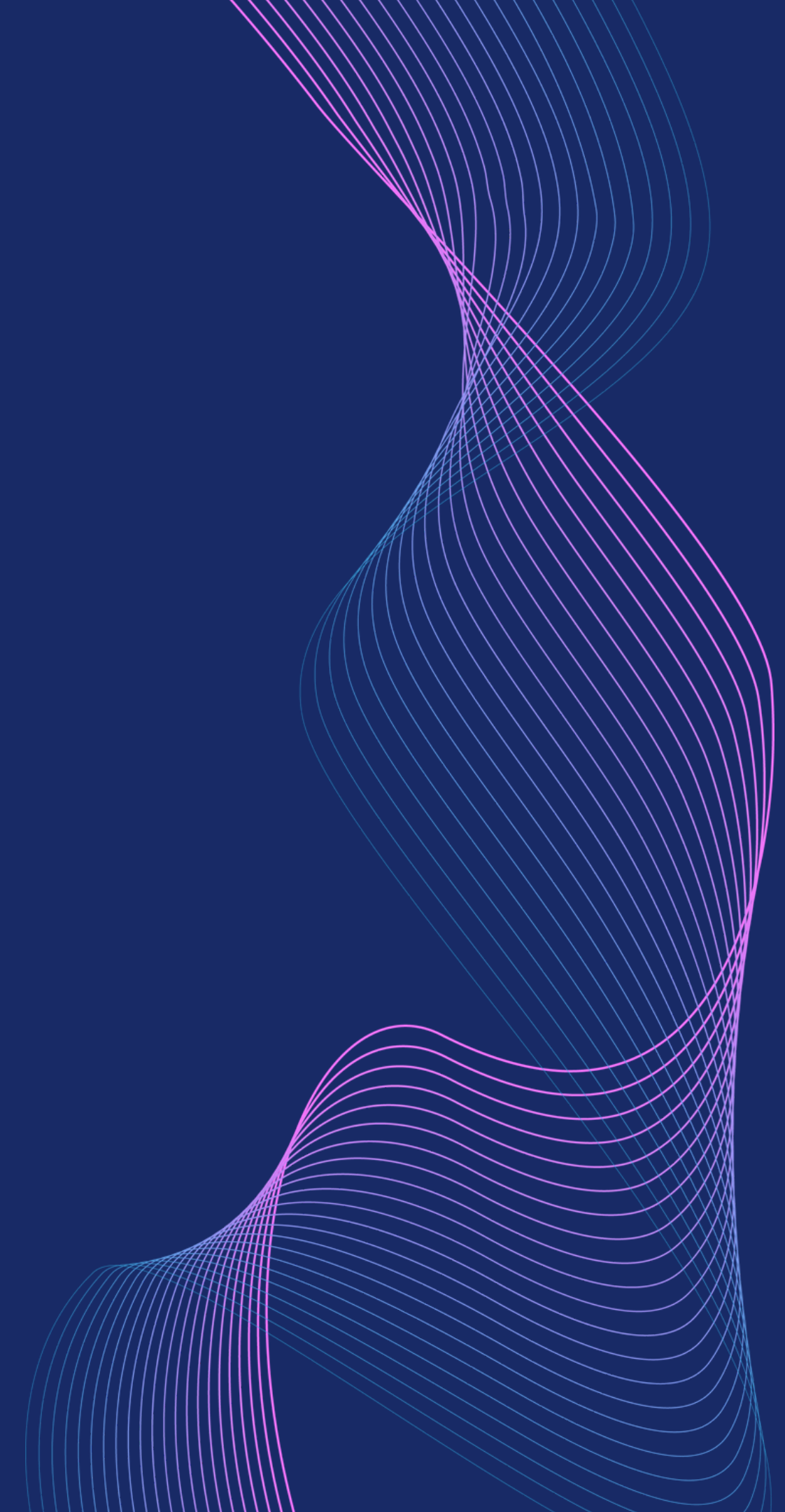
Providing proactive IT management and support.

SYSTEM INTEGRATION

Seamlessly integrating technology solutions to enhance business operations.

SPECIALIZED SOFTWARE DEVELOPMENT

Developing tailored solutions for the finance, healthcare, and government sectors.



Core Strengths



Expertise in cloud computing, cybersecurity, software solutions, IT infrastructure and defence systems.



Strong partnerships with global tech giants including IBM, Cisco, Microsoft, HP, Aruba, Tech Data, Lenovo, Huawei and Dell.



Recognized IT vendor with credibility in both domestic and global markets, trusted by government agencies and enterprises.



Competitive Advantages

1. Strong Industry Expertise

Deep knowledge and experience across multiple technology domains, ensuring high-quality solutions.

2. Global Technology Partnerships

Collaborations with industry leaders provide access to cutting-edge technology and best practices.

3. Tailored IT Solutions

Customized approaches for finance, healthcare and government sectors to meet specific operational needs.

4. Proven Track Record

Established credibility and trust with government agencies and enterprises, backed by a portfolio of successful projects.

Competitive Advantages

5. Comprehensive IT Services

Offering end-to-end solutions, from consulting to integration and managed services, ensuring seamless digital transformation.

6. Highly Skilled Workforce

Continuous investment in talent development, certifications and training ensures we stay ahead of industry trends.

7. Market Recognition

Registered with MOF and MyGovernment, ensuring eligibility for government tenders and procurement opportunities.

Project



- 1. Web-Based Helpdesk System**
 - 2. Inventory Asset Management System**
 - 3. IA SoftTech HRMS Application**
- 

Web-Based Helpdesk System

Designed with simplicity and efficiency in mind, the system provides employees with an intuitive interface to submit support requests anytime, anywhere.

Objectives

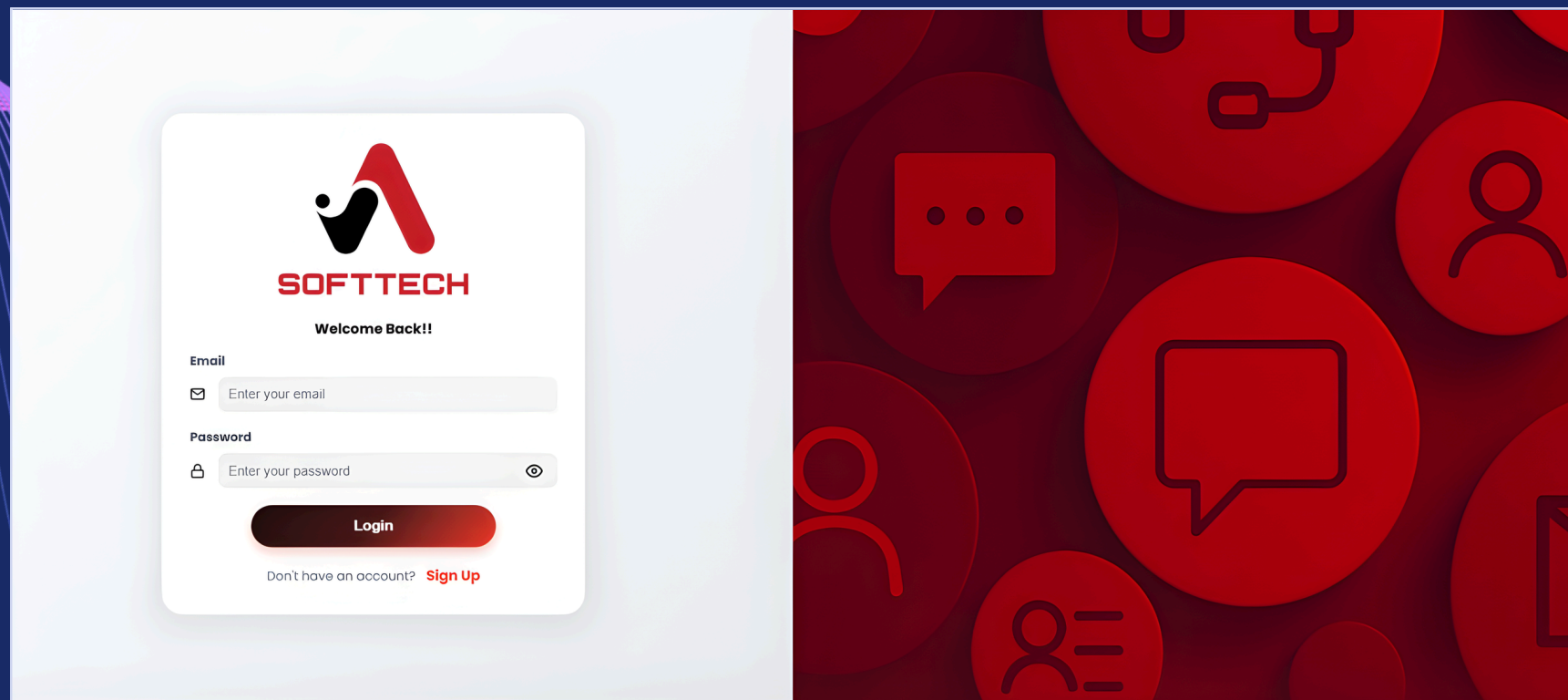
- Provide a user-friendly platform for submitting support tickets.
- Enable administrators to efficiently monitor, update and resolve issues.
- Enhance communication between employees and the IT support team.

Scope

- Online ticket submission with tracking capability.
- Administrative dashboard for ticket management and updates.
- Defined ticket status workflow: Open, In Progress, Escalated, Closed.
- Basic reporting on ticket volume and resolution metrics.

Benefits

- Faster and more structured response to support issues.
- Transparent and centralized ticket management for all stakeholders.
- Reliable historical data to support continuous improvement and strategic planning.



HelpDesk System

Welcome Back, ADMIN!

Menu
Dashboard
Tickets
Contract
Asset
Log Out

Total Tickets: 3
Open Today: 0 | Breaching & 60m: 0
View All

Open Tickets

- test1 (08/12/2025) - Pending Admin Response
- Monitor Issue (03/12/2025) - Escalated

Closed Tickets
test2 (08/12/2025) - Closed

Total Assets: 4
Asset List

- Test 02 (Test 02 Test 02 - SN: Test 02)
- Test 01 (Test 01 Test 01 - SN: Test 01)
- test (test test - SN: test)
- Asus 27" Monitor (Asus A1234 - SN: AS-12345)

Most Recent Ticket
User: Siti Aisyah
Submitted: 08/12/2025, 11:28:55
Subject: test2
Ticket Issue: test2
Recent Response From Assignee: Izzul Iman

Active Tickets by Priority: Donut chart showing High, Normal, and Low priority distribution.

Active Tickets by Category: Line chart showing trends for Hardware, Software, Network, and Other categories.

HelpDesk System

Welcome Back, ADMIN!

Menu
Dashboard
Tickets
Contract
Asset
Log Out

Total: 2 Tickets

Status: All | Contract: All | Asset: All

Search by subject, ID, reporter, category, priority...

test1 (Pending Admin Response)
User: Siti Aisyah | Submitted: 08/12/2025
Priority: Normal | Category: Network
Ticket ID: 59

Monitor Issue (Escalated)
User: Siti Aisyah | Submitted: 03/12/2025
Priority: Low | Category: Hardware
Ticket ID: 56
BREACHED | Due: 07/12/2025, 14:20:50 | Overdue

HelpDesk System

Welcome Back, ADMIN!

Menu
Dashboard
Tickets
Contract
Asset
Log Out

Total: 1 Contract

State: All | Location: [Dropdown]

Search title / location / procurement no...

JPN Cawangan Pahang

Title: JPN Membekal Bekalan Peralatan ICT Bagi Mata Pelajaran Bagi Sekolah Di bawah Seliaan Jabatan Pendidikan Pahang
Procurement No: JPN/LA/25/402581
State: Pahang | Location: JPN Cawangan Pahang

Inventory Asset Management System (IAMS)

Centralized digital platform developed to manage the complete lifecycle of company assets and inventory from acquisition to disposal.

Objectives

- Establish a scalable, efficient, and centralized system for asset & inventory tracking.
- Provide real-time statistics and visibility through an interactive dashboard.
- Support audit readiness, depreciation tracking, and document management (invoices, warranties, manuals)

Key Features

- Dashboard interface with real-time asset data.
- Category & location-based tracking.
- Status monitoring: Active, Under Maintenance, Disposed.
- Transaction history with linked procurement & maintenance logs.
- Document upload (invoice, warranty, manuals).

Benefits

- Improved asset visibility and accuracy.
- Reduced redundancy and human error.
- Future-ready for automation through barcode or RFID integration.
- Potential for commercialization as a revenue-generating product.

Interfaces

WELCOME

to Inventory & Asset Management System

Your central hub for asset and inventory management. Access real-time insights, monitor asset performance, and maintain full operational control.

Ready to Get Started!

Username

Password

Remember me [Forgot Password?](#)

[LOG IN](#)

[Don't have an account? Register](#)

[Search](#)

Dashboard

- IT Equipments
- Office Equipments
- Consumables
- Reports
- Settings
- Logout

Summary

IT Equipments
1 Item

Office Equipments
1 Item

Consumables
2 Items

Active
2 Items

Under Repair
0 Items

Disposed
0 Items

Total Assets

Recent Updates

ITEM	CATEGORY	ACTION	DATE
Testing	Consumable	In Stock	2025-10-22 2:59 PM
Imac M4	Consumable	Low Stock	2025-10-22 2:47 PM
HP LAPTOP W/SET	IT Equipment	Movement Recorded	2025-10-22 8:00 AM
SET (INVOICE NO: ASD2456)	Consumable	Movement Recorded	2025-10-22 8:00 AM
2 SET TABLE	IT Equipment	Movement Recorded	2025-10-22 8:00 AM

Total Value (RM)

Schedule and Alerts

November 2025

Sun	Mon	Tue	Wed	Thu	Fri	Sat
26	27	28	29	30	31	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	1	2	3	4	5	6

[Search](#)

Dashboard

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Reports

Summary

NO.	NAME	CATEGORY (TYPES)	TRACKING NO.	DEPARTMENT (USER)	STATUS	QUANTITY (D OF Q)	RECEIVE DATE	VALUE
1	Testing LATEST	IT Equipments (Printers)	IAST/IT/001	IT (Jannah)	Active	1 (SET)	2025-10-13	RM 1,200.00
2	Testing	Office Equipments (Furnitures)	IAST/OE/001	OPS (Asn)	Active	2 (BOX)	2025-10-13	RM 1,200.00
3	Testing	Consumables (Utensils)	IAST/CO/002	IT (Jannah)	In Stock	1 (SET)	2025-10-22	RM 345.00
4	Imac M4	Consumables (Merchandise)	IAST/CO/001	IT (Jannah)	Low Stock	2 (SET)	2025-10-22	RM 322.00

Total Value: RM 3,067.00

[Download Report](#)

[Search](#)

Dashboard

- IT Equipments
- Office Equipments
- Consumables
- Reports
- Settings
- Logout

IT Equipments

Description:

Type:

Tracking No.:

Value:

Status:

Part No.

Serial No.

D of Q:

Quantity:

[Add IMG](#)

[New](#) [Save](#)

Date	Department	Stock In	Stock Out	Remaining	User / Requestor	Warranty	Remarks
<input type="text" value="dd/mm/yyyy"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="dd/mm/yyyy"/>	<input type="text"/>
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IA SoftTech HRMS Application

A modern, cloud-based Human Resource Management System (HRMS) designed to simplify and digitalize HR operations while improving efficiency, transparency, and scalability.

Key Features

- Employee Management
- Attendance Tracking
- Leave Management
- Leave Balance Monitoring
- Admin Dashboard
- Data Export
- Notifications & Reminders

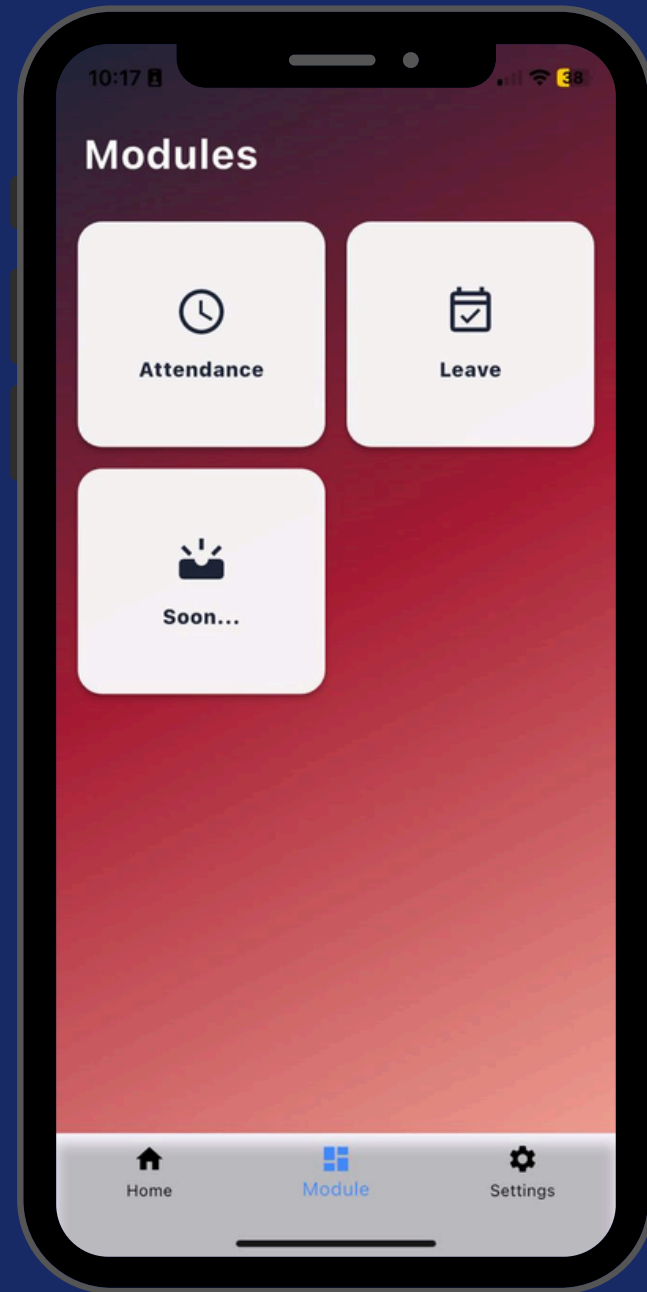
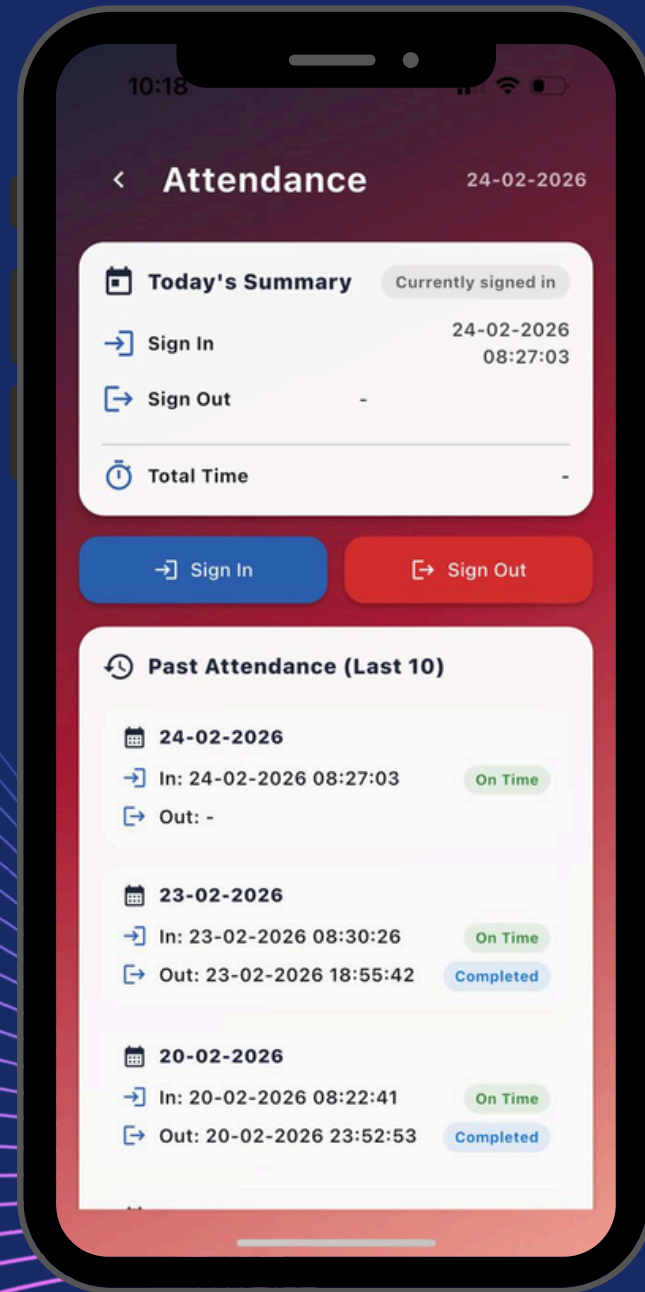
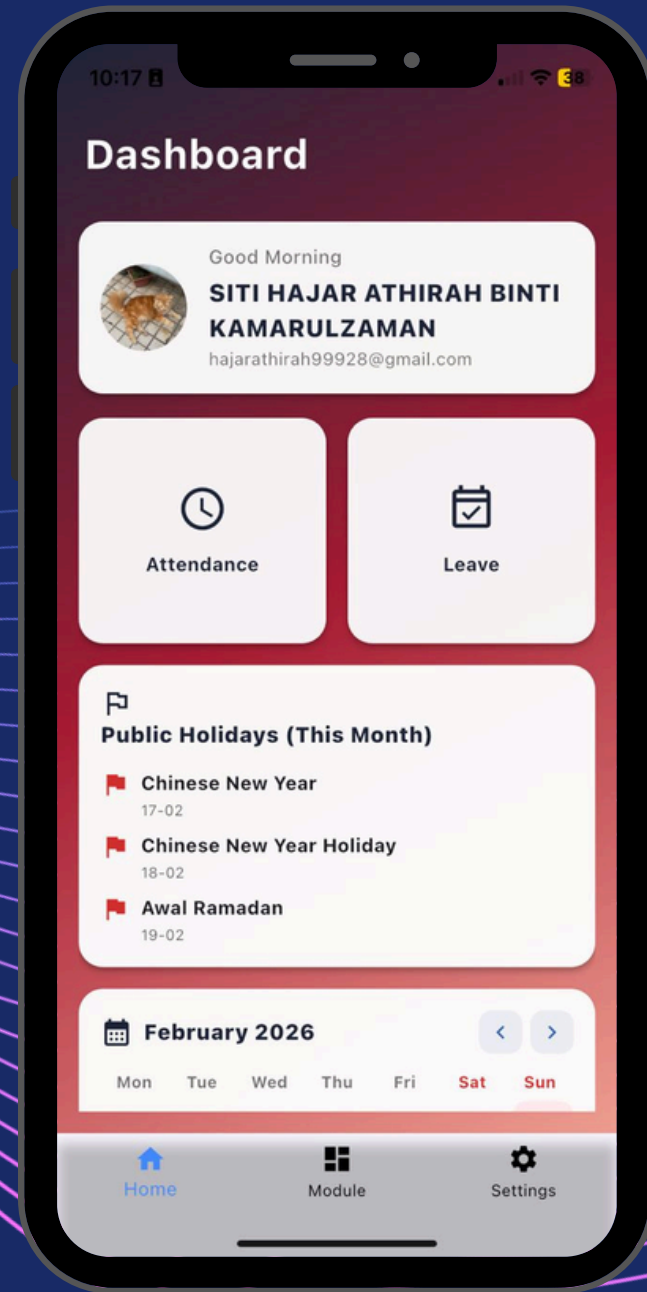
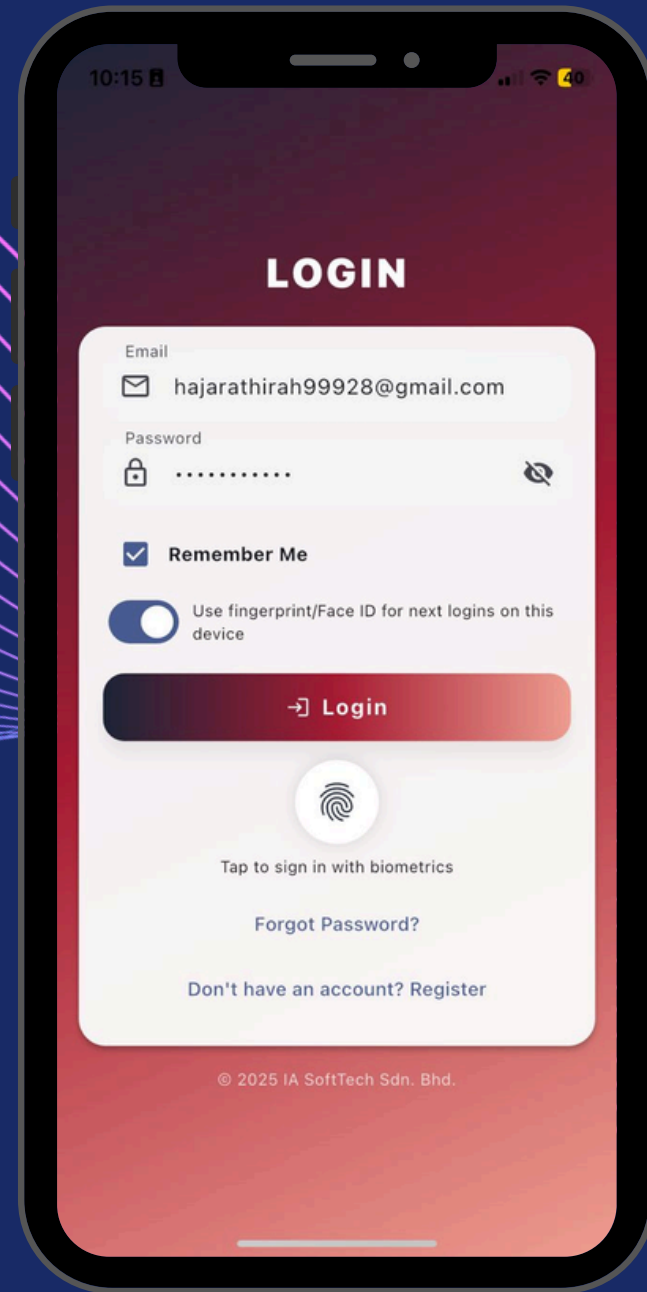
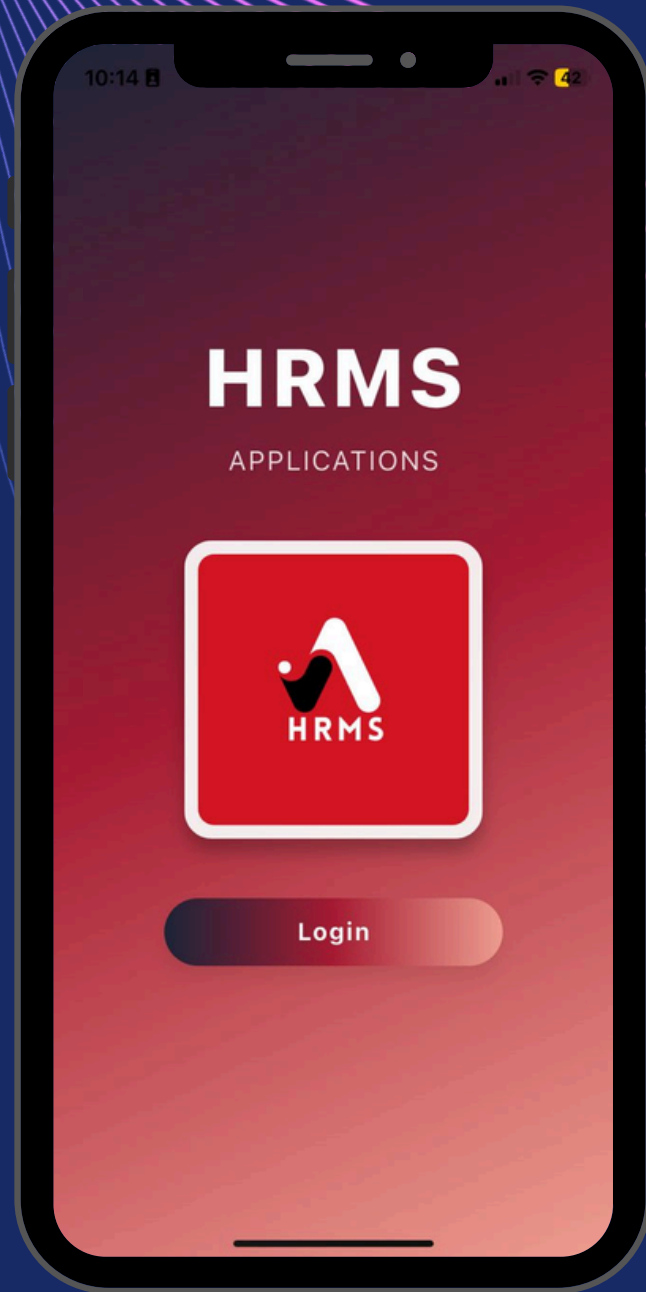
Technology Stack

- **Flutter** – Cross-platform mobile development for iOS & Android.
- **Supabase** – Secure cloud database, authentication, and backend services.

Benefits

- Streamlines routine HR processes and reduces manual workload.
- Provides transparent, reliable tracking of attendance and leave records.
- User-friendly interface designed for both employees and administrators.

Interfaces



Past Project

1. Perkhidmatan Sewaan Skylift Untuk Kerja-Kerja Senggaraan Bangunan Wisma Transit Kuala Lumpur

2. Perkhidmatan Penambahbaikan Kandungan Portal Program Bimbingan Seni Budaya (PBSB) Jabatan Kebudayaan dan Kesenian Negara

3. Membekal Dan Menghantar 8 Unit Helmet Monocular Night Vision Goggle Untuk Kegunaan Tim Nukleus Pasukan Tempur Operasi Medan Kastam (COBRA), Jabatan Kastam Diraja Malaysia

4. Kerja-Kerja Menyelenggara Membaiki Dome Kamera CCTV Pengujian Dan Penggantian Kabel Power RG59 Dalam Luar Dinding Dan Atas Siling Penyelenggaraan Antara Kamera Monitor DVR Serta Kerja-Kerja Lain Berkaitan

5. Perolehan Membekal External Hard Disk Untuk Unit Komunikasi Korporat (UKK) Kementerian Kerja Raya

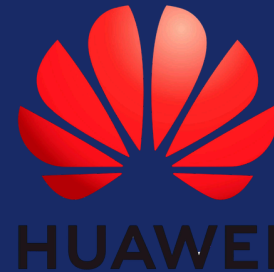
6. Pembekalan 5 Unit Headset Bagi Kegunaan Sistem Pengurusan Kredit TMPSKM

7. Perkhidmatan Membekal Langganan AI (Artificial Intelligence) - ChatGPT Untuk PSM Tempoh 1 Tahun

8. Membekalkan Peralatan Komputer Dan Speaker Di PPKK & ILKKM (Pergigian) Georgetown Pulau Pinang

9. Membekal Peralatan ICT Jabatan Penilaian Dan Perkhidmatan Harta Shah Alam

Our Partners



Accreditations & Memberships



Contact Our Company



Company Name

IA SoftTech Sdn. Bhd. (1607471-U)



Contact Company

+603-2201 2320

+6014 342 2770



Website

www.iasofttech.com.my



Company Address

Selangor:

D5-5-G (Ground Floor) Block D5 Dana 1 Commercial Centre, Jalan PJU 1A/46, 47301 Petaling Jaya, Selangor, Malaysia

Pahang:

A105 (Ground Floor) Mahkota Valley, Jalan IM9/4, Bandar Indera Mahkota 9, 25200 Kuantan, Pahang.

Labuan:

Lot 6886, Bestari Warehouse, Jalan Patau-Patau, 87000 Federal Territory Labuan

Sabah:

Lot B First Floor, LTL Point KM3, Jalan Kota Kinabalu, Kg. Lebak Moyoh, 89157 Kota Belud, Sabah